

Professional Services

PREMIUM OUTSOURCING SERVICES

cme[°]
—

PREMIUM RESOURCES FLEXIBLE ENGAGEMENT

Whether you need help with day-to-day operations, professional support in a specific area of technology, a spearhead on a new innovative project, or anything in between, our professional services have you covered for your near and long-term goals.

Our flexible engagement models and resourceful mobilization add premium multidisciplinary technology talents and domain experts to your team with the ability to efficiently respond to your business challenges and swiftly integrate to your culture.



WE HELP YOU



Speed up
projects delivery



Access specific
technology expertise



Discharge your
resourcing **cost**



Reduce your
operational load



Innovate
and **lead**

Professional Services

END-TO-END SERVICES

SOFTWARE DEVELOPMENT

400+

Multidisciplinary engineers
& design architects

20+

Lead domain experts across
several industries

HARDWARE DEVELOPMENT

20+

Engineers & certification
experts

**Product
Development**

From concept to marketplace

CUSTOMER SUPPORT

100+

Support agents

6

Native languages

8

Locations covering multiple time zones

YOUR TECH PARTNER

Since our inception, we have offered the same level of dedication and commitment to everyone, from start-ups to corporations. We provide our clients with award-winning solutions that meet their current needs while also allowing them to unlock the possibilities of tomorrow.

For more than

40 Years

We have served

80M+
Users

Delivered

250+
Projects

Achieved

8 US
Patents

LONG-STANDING RELATIONSHIPS

We have helped over 100 clients worldwide, including top US Fortune 500 companies, to become and remain leaders in their fields. Our commitment and expertise have resulted in nine out of every ten clients working with us for more than 5 years.

Such engagement periods are a testament to both a successful outsourcing model and the performance positive impact on business and operations.

Check out some of our amazing clients!



COMMITTED MULTIDISCIPLINARY TEAM

A large portion of our clients' engagement success stems from our internal teams and personnel, who are multidisciplinary, creative thinkers, lifelong learners, and committed to delivering collectively and individually.

Furthermore, CME's staff are multilingual and excel in localizing advanced solutions and emerging technologies for the benefit of clients.

10+

Industries
domain expertise

30+

Project managers
with 13+ years
of experience

4 Years

Average
employee tenure



Because innovation is about people

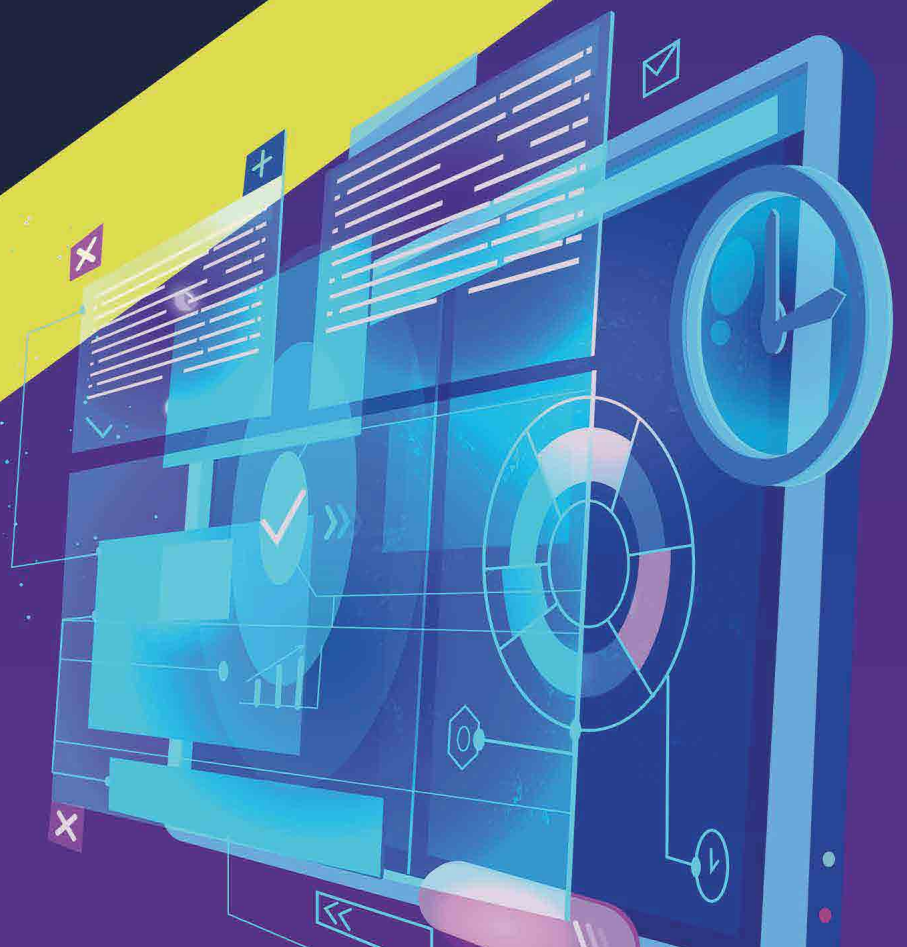
15%

Team yearly
aggregate growth
over the past 5 years

SOFTWARE DEVELOPMENT

We bring you simple and scalable software solutions that seamlessly integrate to your existing IT, evolve with your business, and provide you with direct access to emerging technologies.

Our team of specialized software engineers, solution architects, and developers solve complex business challenges in the most innovative and original ways possible.



Professional Services

Our Expertise

- Enterprise Application Services
- Quality assurance
(automated and manual)
- Mobile development
- Artificial Intelligence
- DevSecOps
- Web development
- Desktop application development
- Legacy system maintenance
and migration
- Design architecture
- UI/UX design
- Performance testing

Enterprise Application Services

Architecture

- N-Tier architecture
- Microservices
- Cloud computing
- Event-driven architecture
- Domain-driven design
- CQRS

Tools & Ecosystems

- Azure DevOps
- Jenkins
- Hudson
- Elastic Stack
- Prometheus
- Grafana

Technologies

- .Net Core
- Java
- Node.js
- Python
- Angular
- ReactJS
- Cloud: AWS, Azure, GCP
- Containerization: Docker, Kubernetes
- Native mobile development (iOS, Android)
- Hybrid mobile development (React Native)
- NoSQL: MongoDB, Redis, InfluxDB
- RDBMS: SQL Server, Oracle, PostgreSQL, MySQL
- Progressive web applications (PWA)

Mobile Development

Programming Languages

- Swift
- Java
- Kotlin
- React Native

Development Tools

- Xcode
- Android Studio
- Visual Studio Code

QA Automation

Services

- **Functional UI automation testing** for web applications using Selenium WebDriver/ Katalon Studio
- **Functional UI automation testing** for mobile applications using Appium/ Calabash
- **API testing** using Rest Assured, Jmeter, Postman, and MSTest
- **Reporting tools:** Extent reports, Allure reports

Methodologies

- Test Driven Development
- Behavior Driven Development using Cucumber
- Flexible testing with integration on cloud testing services (like AWS device farm) and full integration with CI/CD tools



Artificial Intelligence

Leveraging AI

- **Computer vision:** image classification, object detection, image segmentation, OCR, image similarities, image search
- **NLP (natural language processing):** entity recognition, keywords extraction, document search, document classification, text processing
- **Structured data:** data engineering, feature engineering, classification, regression
- **Unstructured data:** clustering, data mining, dimensionality reduction
- **Time series:** processing, feature engineering, classification

Technologies

Below are some of the main technology stacks used, including but not limited to:

- Python ecosystem
- Numpy
- Scipy
- Sklearn
- Pandas
- Tensorflow
- Tesseract
- Spacy
- Gensim
- NLTK
- TFHub
- Transfer learning

DevSecOps

- Migration to the Cloud (Amazon Web Services, Microsoft Azure, Google Cloud Platform)
- DevOps and automation:
 - Continuous integration and deployment pipeline
 - Infrastructure as code templates
- Infrastructure management and optimization
- Systems security management
- Application deployment and management
- ETL and data-driven business intelligence solutions
- Training and coaching

Management Methodologies & Tools

Methodologies

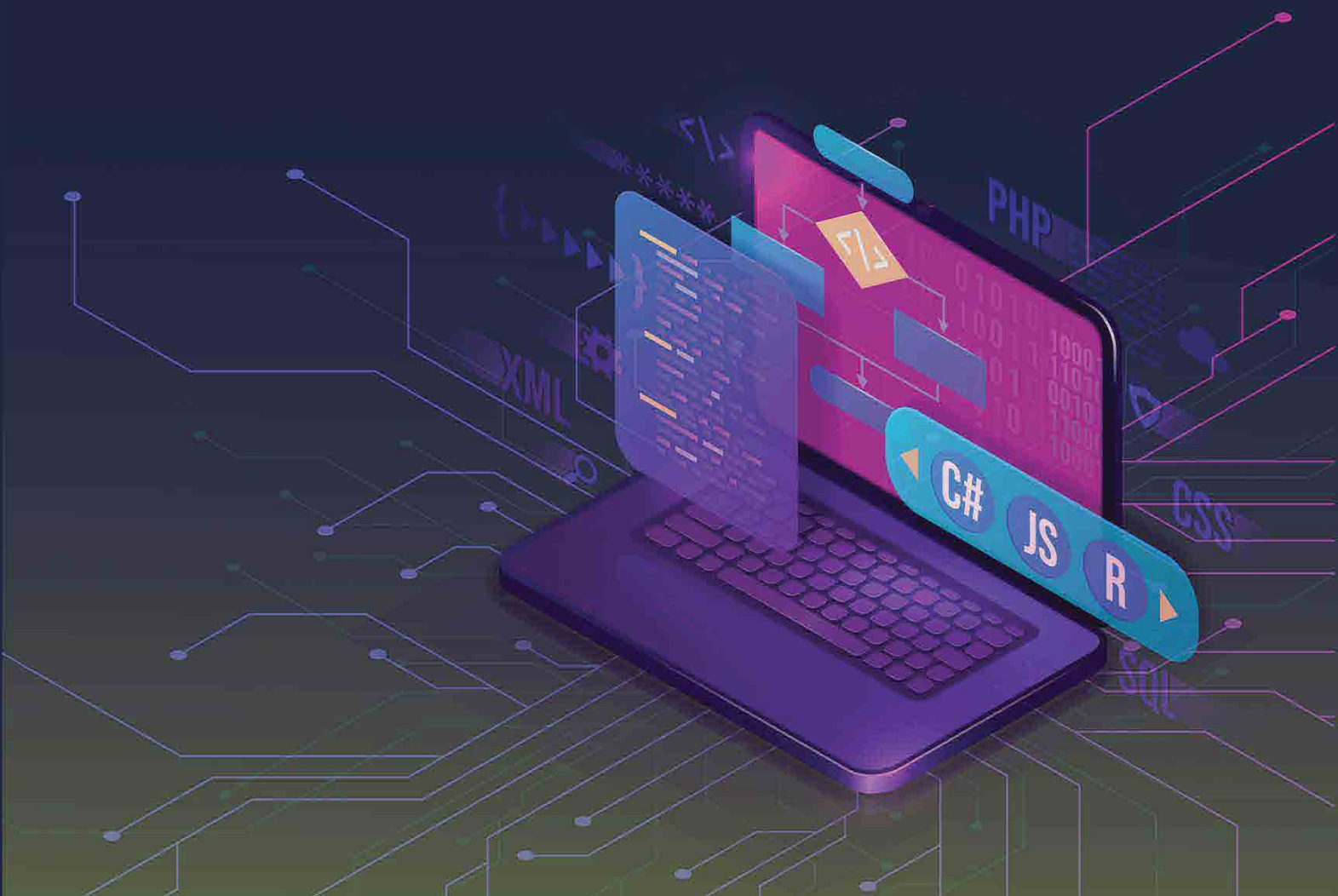
- Agile Scrum framework
- Kanban for application maintenance services

Certifications

- PMP
- ITIL
- Scrum Master
- ACP

Tools

- MS Project for project scheduling and monitoring
- JIRA/Azure DevOps and similar tools for tasks tracking and management
- Microsoft SharePoint/Atlassian Confluence for documentation and knowledge sharing



CASE STUDY

REINVENTING RETAIL DIGITAL ENGAGEMENT

Our Client is a leading American discount retailer with over 17,000 stores across the United States, and approximately 143,000 employees.

CLIENT CHALLENGES

1 ADVANCED DIGITAL EXPERIENCE

A primary objective for our Client was to replace its legacy mobile app by an advanced new app that would act as a single digital customer interface and to ensure the Client's vision translated into reality in the sharpest and most scalable way.

2 COST EFFICIENCY

Cost efficiency was paramount to the Client since the value and appeal of their brand is predicated on offering customers discounted prices. It was essential to onboard a technology partner that could deliver the benefits of a cost-efficient and expert approach.

Our Client envisioned the development of an innovative and engaging digital experience with a mobile app that would consolidate the retailer's features, empower users, and provide simplicity and value. CME was tasked with implementing the digital customer facing application based on a comprehensive Staff Augmentation Engagement Model.

CASE STUDY

WHAT WE DID

1 IMMEDIATE RESOURCES MOBILIZATION

Dedicated and full-time iOS and Android engineers were deployed to the Client's digital team within two weeks, and they began assisting with the project. Further resources were needed in the following weeks and CME promptly answered ongoing requirements.

2 MOBILE APP DEVELOPMENT

We created the new mobile app that would serve as a multi-purpose tool for sales, marketing, customer retention and servicing, with dynamic content profile targeting, advanced UX, and integration with the retailer's larger ecosystem and network of partners.

3 BOPIS PROCESSING APP DEVELOPMENT

For BOPIS (buy-online-pickup-in-store) orders, we created a new Handheld Terminal Application (HHT app) as a tool to prepare the orders and get them ready on the scheduled pick-up time, with substitution options and billing adjustments.

4 STAFF AUGMENTATION MODEL

The augmented team worked as part of the Client's team and fully integrated with the company's workflow processes and culture. Daily reporting and proactive collaboration with the product owner and Scrum master were among the team's duties and responsibilities, with these and other activities contributing to the engagement model's practicality and success.



CASE STUDY

THE IMPACT



A COMPREHENSIVE CX WITH +20M DOWNLOADS

The mobile app ensured users could make purchases online, gain digital coupons, acquire discounts, earn rewards, and benefit from targeted offers based on their behaviors and respective profiles. Other features, including weekly advertisements, buy-online-pickup-in-store (BOPIS), Scan & Go self-checkout, useful information, and seamless transactions also contributed to the app's success.



EFFICIENCY ACHIEVED

Our Client received premium services that drove the mobile app design and development. CME mobilized teams in Lebanon and Argentina to effectively cover a working timeframe of 16 hours per day, which was smartly leveraged to speed up project delivery. As these resources were cost efficient and effective, all aspects of the project were met.

The New Mobile App

Number of downloads: **20+ million**

Play Store score: **4.3 (57,000 reviews)**

App Store rating: **4.8 (119,000 reviews)**



CONTINUOUS COLLABORATION

Today, the augmented team provided by CME is part of the Client's Digital Team. The mission includes handling all front-facing customer features and related services and assigning dedicated customer support teams for various purposes.

The Augmented Team

From 2018 to 2020, the team tripled in size with a yearly retention rate of 95%. Today, it comprises of iOS and Android Developers, Quality Assurance Specialists, Backend, Database, and Application Programming Interface (API) Engineers.

CASE STUDY

A NEWFOUND RESEARCH PANEL WITH A NATIVE MOBILE APP

Our Client is one of the world's leading data and evidence-based market research companies that provides insights and actionable recommendations to organizations across the globe.

CLIENT CHALLENGES

1

MOVING TO A SCALABLE, NATIVE SOLUTION

To improve their capabilities and impact, our Client planned to develop a new mobile app to replace the former web-based application research panel. The effectiveness and appeal of the new app would meet the expectations of a digitally advanced market, embrace new technologies and evolve with future business requirements.

2

ADVANCED TARGETING CAPABILITIES

Reaching out to target audiences, ascertaining their opinions regarding specific topics, and ultimately shaping future products are key success factors to the research panel. The new app would improve data collection, broaden the database, and utilize analytics to present users with the opportunities best suited to them.

3

FINDING THE RIGHT PARTNER WHO CAN DELIVER

Improving mobile user experiences and overcoming the abovementioned challenges was by no means a simple feat. Several objectives were overarching priorities, which collectively required proactive and productive external support. Therefore, identifying a partner with the experience, expertise, and resources to overcome every pressing aspect and deliver success was essential.

Our Client envisioned the transformation of the research panel into a native app, with newfound user experiences and targeting capabilities. CME was tasked with providing the research company with an engineering team that would oversee and deliver the research panel mobile development based on a comprehensive Staff Augmentation Engagement Model.

CASE STUDY

WHAT WE DID

1

MIGRATING WEBPAGES TO NATIVE

We proceeded to transition the web-view service to an iOS and Android native application that offers a new mobile user experience and empowers customers. The transition started by a quick MVP win that provided simultaneous benefits such as faster loading times, seamless accessibility, simple and convenient verification and login.

2

BEHAVIORAL-DRIVEN DEVELOPMENT

We adopted the BDD methodology as required by our Client. We implemented a comprehensive Scrum framework that served as an underlying foundation for continuous, incremental service delivery that engaged customers, facilitated quick feedback, and provided continuous integration. The delivery of new releases and features every two weeks enabled users to test them and provide valuable inputs. Through this agile approach, we ensured behavioral-driven development to meet every requirement.

3

AUTOMATED TESTING AND QUALITY CONTROL

Quality testing was another primary objective. Integrating automated processes on the mobile application elevated quality control, ensured product stability, reduced regression issues, and provided better time and resources allocation. Feature file review covering all scenarios and automated test cases preceded the coding phase. Automating the testing through Appium was an effective approach.

4

FRAUD DETECTION

We empowered the user verification process with the ability to detect any fraudulent use of the app. At the same time, we aimed to validate individual browsers and device languages and make sure that IPs were not blacklisted. This aspect of the approach strengthened the process integrity and ensured panelists authenticity.

CASE STUDY

WHAT WE DID

5

USER'S TARGETING & PUSH NOTIFICATIONS

With support from an extensive database, information gathered highlighted people's interests, and the right opportunities were subsequently provided through push notifications sent to panelists whenever relevant survey opportunities matched their profile.

6

MONITORING INSTRUMENTATION

We added analytics, instrumentation, and monitoring tools to easily detect any problem and identify any abnormal behaviors in the most proactive way. This enabled early investigation and issues fixing in a timely manner with the necessary capacities achieved to plan ahead and meet requirements, resulting in high satisfaction rates.



CASE STUDY

THE IMPACT



+140% AVERAGE NEW INSTALLS

The native migration yielded a host of positive outcomes. The transformation introduced users to newfound experiences and product stability that instigated higher engagement.



LESS WASTE AND HIGHER RELIABILITY

The new fraud detection process eliminated false panelist accounts, resulting in substantial saving in terms of fraudulent remuneration and improving the reliability and credibility of the research panel.



FASTER TIME-TO-MARKET

With this new vision, effortless adaptation and fast expansion to new markets were achieved. The new research panel enabled our Client to further strengthen its position and develop its footprint in Australia, France, Germany, Canada, and the UK.



SEAMLESS AUGMENTED TEAM

Today, the augmented team provided by CME operates as part of the Client's development team. We swiftly adapted to the Client's requirements, methodologies and working hours. The team comprises a Project Manager, iOS and Android Developers, Quality Assurance Specialists, Backend Engineers, and Database Administrators.

+140% increase in new app installs

-12% decrease in monthly average users' loss rate

+99% crash-free rate

HARDWARE DEVELOPMENT

Our skilled teams provide end-to-end, high-quality hardware product development services, from 3D product design, to electronics circuit design and PCB layout, and firmware development.

Our manufacturing services simplify the process of getting your product to market, lowering production costs and increasing efficiency.



Professional Services

Our Expertise

- Mechanical design
- Firmware development
- Certification services
- Electronics
- Prototyping
- Production

Mechanical Design

Technologies

- Injection molded parts design
- Sheet metal design
- DFM/DFA
- Simulations and analysis

Tools

- Creo Parametric
- Winlens3D Basic

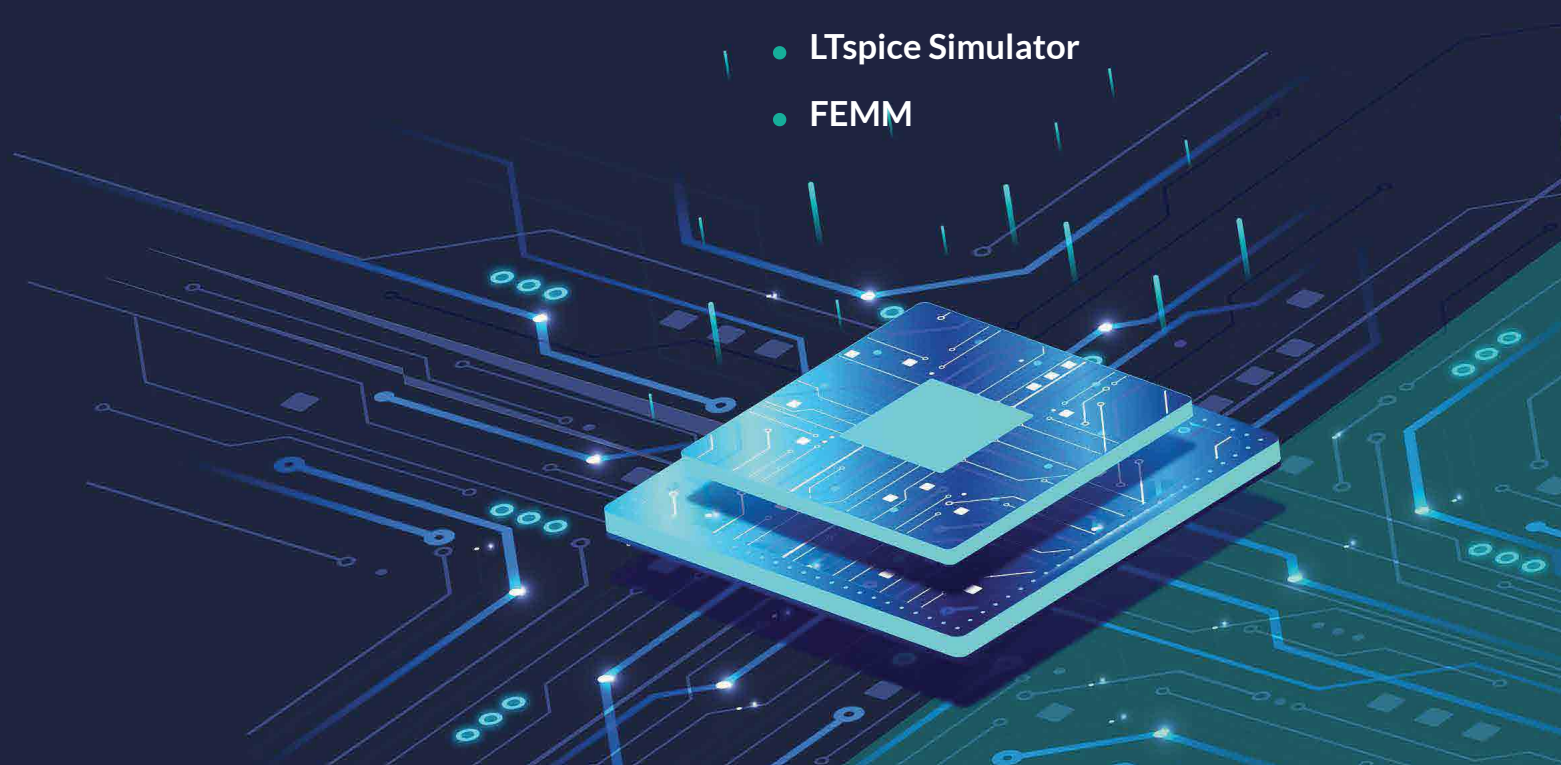
Schematic & PCB Layout

Technologies

- Power supply design
- Low power wireless communication
- Power Line Communication
- Sensors
- Analog and mixed signal
- Energy measurement
- Simulation and analysis

Tools

- Cadence Suite
- LTspice Simulator
- FEMM



Firmware Development

Technologies & Platforms

- Free RTOS
- TI RTOS
- WiFi Stack
- BLE Stack
- DLMS/COSEM
- 8051 (TI, HiTrend ...)
- MicroChip (8, 16 and 32 bit)
- ARM (TI, ST, Espressif ...)

Tools

- IAR 8051
- Keil For ARM
- STM32 Cube
- PyCharm
- Eclipse
- Atollic Studio
- Code Composer Studio
- Visual Studio Code

Testing & Certifications

Region	Certification
US/Japan	FCC NSF UL ETL
Canada	ISED (IC)
Europe	CE ROHS WEEE
Australia/New Zealand	C-Tick

Selected Smart Devices Engineered By CME

Our end-to-end solutions bring the power of connectivity and data, integrating **IoT smart devices** into business operations for a more **agile and productive** work environment. The below devices were designed, engineered and manufactured by **CME**.



CEDAR-20

CEDAR-20 is a smart utility meter that works in robust grid systems. It monitors and controls electricity consumption to make way for a long-term sustainable future.

[Read more](#)



Infrared IoT Thermometer

This infrared IoT thermometer, which was designed for ZippyYum, ensures food safety throughout the supply chain. In 2021, this US patent technology was acquired by Avery Dennison.



Smart Power Strip

Engineered for Budderfly, this power strip enables the user to monitor and operate numerous smart outlets and built-in USB ports, allowing for improved power management.



Smart Water Bottle

It is the accuracy level of its flowmeter that makes the INGO Health Smart Water Bottle stand out. Coupled with the INGO Health mobile app, it offers daily coaching and encourages hydration.

[Read more](#)

CASE STUDY

ENSURING FOOD SAFETY WITH AI, IOT, AND PROCESS AUTOMATION

Our Client, a leading American fast-food brand, identified the need to digitize the process of ingredients temperature monitoring, make it faster, more accurate, better controlled, and ultimately integrated into a larger workflow scope that monitored and visualized the process in a centralized place.

CLIENT CHALLENGES

1

LENGTHY, MANUAL PROCESS

The traditional process for ensuring food safety compliance was time-consuming. Besides taking the temperature of each ingredient, findings also needed to be manually logged per item, with reports produced and sent to management daily or weekly depending on the requirement.

2

HUMAN FACTOR RISK

As with any manual process, there was always a degree of unreliability because of human error. The process may be potentially ignored, documents subsequently fabricated, or simply submitted with honest mistakes on the part of employees.

3

BETTER PROCESS GOVERNANCE

Our Client's management identified the need for the process oversight and data visibility from a centralized location, with the ability to produce reports and ensure all safety and compliance requirements are met, and corrective measures are implemented.



CASE STUDY

In the food industry, a mandatory requirement has always been for restaurants to ensure ingredients are stored at the correct temperature range. For years, food ingredients temperature check was conducted manually using a thermometer, with findings logged by employees and reports shared at the end of each day. This process was error-prone and demanded comprehensive training for every new employee.

WHAT WE DID

1

PROCESS REDESIGN & INTEGRATION WITH LARGER WORKFLOW

First and foremost, we reviewed existing processes in their entirety, identifying weaknesses to gain a clear understanding of the changes that needed to be implemented before taking the required next steps. When completed, processes were re-engineered to become part of a larger supply chain management workflow.

2

AI-BASED APP & SMART THERMOMETER

We designed a solution based on a mobile application and a smart infrared thermometer hooked on a mobile phone and connected via Bluetooth to the application. Users scan the ingredient with the phone, a food ingredient AI-based classification model recognizes the scanned ingredient, and the infrared thermometer takes the temperature. The app is lighter than regular image recognition apps, working from the client's side rather than the server's side.

CASE STUDY

WHAT WE DID

3

IMAGES LIBRARY SUPPORTED BY DEEP LEARNING CAPABILITIES

We created a library of images for each ingredient and ensured that AI knew what each captured image represented and to which group of ingredients it belonged. The memory and intuition of Artificial Intelligence ensured that the difference between food ingredients and categories was identified and understood in each case, using a food ingredient recognition model based on convolutional neural network image classification technologies.

4

CORRECTIVE ACTIONS IMPLEMENTATION

After scanning the ingredient and capturing its temperature, data is stored, and the mobile app provides corrective actions to be taken should temperatures not align with the required standard. These steps are then logged into a live report.

5

SMART SENSORS FOR FRIDGES AND FREEZERS

We created smart sensors to be installed in restaurant refrigerators and freezers, allowing temperature monitoring at the right level around the clock. Sensor setup can be conducted through the mobile application, while the data history of each device is saved and stored on the server.



CASE STUDY

THE IMPACT



GUARANTEED COMPLIANCE

Manual processes are removed from the equation, resulting in a new era of sustainable, reliable processes that are more controllable and integrated within a larger scope and pipeline of data. At the same time, corrective actions are provided along with explanations whenever necessary, and data and actions history are logged and accessible through a centralized management point for further control and compliance regulator verification.



OPTIMIZED PRODUCTIVITY

Time to completion is drastically reduced, alleviating time consumption which allows employees to concentrate on other aspects. Every process related to food temperature and logging have become more efficient and have integrated into larger workflows. AI, IoT, and image recognition are also optimized and embedded within the mobile app, meaning operations will not be interrupted by internet outages.



EMPLOYEE TRAINING SOLVED

The solution helped solve the issue of employee turnover, because comprehensive training for manual processes is no longer necessary. A quick onboarding brief is only required whenever a new employee joins the restaurant staff.



PREVENTIVE MAINTENANCE

Smart sensors installed in fridges and freezers can detect any potential sign of future malfunctioning, with alerts sent along with required corrective action recommendations in the event of faults or incorrect temperatures. With integration to a larger workflow, maintenance schedules can be planned, and mistakes or accidents prevented.



ENHANCED VISIBILITY

Reporting being transformed from manual to automated resulted in better visibility for all concerned parties, with a centralized management point to ensure seamless access with secure data and information.



CUSTOMER SUPPORT

Let us handle your Customer Support, IT Help Desk and other IT functions you choose to outsource. Our team is made up of problem solvers with great analytical skills that will deliver outstanding customer service with incredible capabilities. We prioritize your customers and work as an extension of your brand. Allow yourself to focus on your core business, you are in good hands!



Professional Services

Our Services



Customer Support

We facilitate direct interaction with your customers, raising all issues, and escalating when necessary. Our agents are hand-picked university graduates who have been trained to deliver exceptional customer support.



Spoken Languages

Our team is international, and our agents are fluent as-native speakers in English, Arabic, French, German, Spanish, and Chinese.



Early Detection Through AI & Big Data

With our AI and Big Data-based solution, we help you detect any potentially harmful occurrence. We notify you of any issue before it becomes a large-scale problem, allowing you to take necessary proactive measures.



Technical Support

We offer technical support to your employees and third-party contractors. we cover all tiers (L1, L2 and L3), with tickets handled by purpose-trained engineers.



Diversified Centers' Locations

Our diversified time-zone coverage allows us the flexibility to provide around the clock support to our clients.

Professional Services

Tools



Ticketing System

OTRS or any other proprietary system.



Control

SSH and RDP tools to access any Windows and Linux device.



Connectivity

Switch and router access to monitor and control the site network.



Other Tools

Multiple proprietary and in-house developed tools; ability to digitalize any process as required.

CASE STUDY

CUSTOMER & TECHNICAL SUPPORT SERVICES FOR A LEADING RETAILER

Our Client is a leading American discount retailer with over 17,000 stores across the United States, and approximately 143,000 employees.

CLIENT CHALLENGES

1

COST EFFICIENT, PREMIUM SUPPORT SERVICES

In a competitive retail industry, cost efficiency is critical, as is customer and employee experience. Therefore, our Client established a criteria for their support team, factoring in cost, domain and technical expertise, and an advanced sense of service and collaboration quality.

3

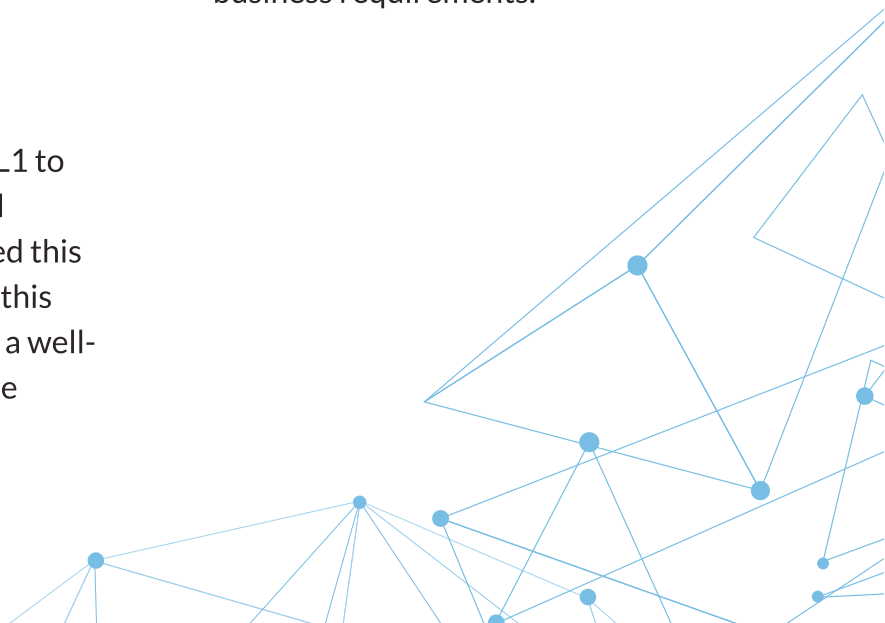
ACHIEVING EFFICIENT COMMUNICATION BETWEEN LEVELS

When tickets need to be escalated from L1 to L2 and L3, the process often experienced communication gaps. Our Client identified this persisting trend and prioritized avoiding this communication fragmentation by having a well-structured team that could easily escalate between different support levels.

2

AUGMENTING WITH A SCALABLE MODEL

Store technical support requires specialized resources facilitated through a comprehensive recruitment and retention process. As a result, the company sought a high-end outsourcing partner who could provide well-trained resources, with multidisciplinary technical expertise, perfect English fluency, and the ability to scale up and down based on business requirements.



CASE STUDY

Our Client was looking to outsource their customer and technical stores support staff. CME was chosen for our proven expertise and experience in this field, with teams that have the skills, multidisciplinary backgrounds, and English language fluency required. In one month, CME mobilized the core team, adding necessary resources in the process. Today, the team is part of our Client's Support unit under the Staff Augmentation Engagement Model, providing omnichannel and seamless support to the retailer's customers and stores during store opening hours.

WHAT WE DID

1

STAFF AUGMENTATION MODEL

We provided our Client with a team of 25 full-time premium resources, with CME handling all administrative hurdles, from recruitment through to training and retention. The augmented team acts as part of the Client's End-User Support unit, which is responsible for all support functions, and is fully integrated with the company's workflow and culture.

2

ALIGNING & IMPROVING PROCESSES & TOOLS

We adopted the company's tools and processes for support while continuously suggesting ways to improve, optimize, and perfect the workflow.

3

CREATION OF A KNOWLEDGE BASE

The knowledge base is used to align all team members in terms of information and processes, eliminating guesswork and assumptions. Whenever the resource is not taking calls, they either update the knowledge base or make sure they are aware of the information in the base, ultimately ensuring no downtime.



CASE STUDY

THE IMPACT



EXPERT & HASSLE-FREE SUPPORT TEAM

Premium support services are provided, with specialized resources (business, software, hardware, and database engineers) acting as a brand extension, with English fluency and advanced communication skills. The Staff Augmentation Model is cost-effective and relieves the Client of the burden of recruiting and managing resources in a highly competitive labor market.



SMOOTH COMMUNICATION BETWEEN SUPPORT TIERS

The risk of support process fragmentation between levels was eliminated. Furthermore, we offer a variety of expertise types across several verticals, which aids in streamlining the escalation process and ensuring that the right solution is found in a consistent and efficient manner.



PROCESS ENHANCEMENT & AUTOMATION

Customer and retail support operations were improved and, where possible, automated. To optimize the operating processes, we also utilized previous CME experiences across different verticals to create custom-made tools.



IMPROVED VISIBILITY & CONTROL

The Client management receives daily, weekly and monthly reports and trend analysis, giving them a higher visibility over their support operations.



OUR ENGAGEMENT MODELS

When it comes to technology, each company's requirements and aspirations differ, therefore choosing the proper outsourcing model is essential for success. Over the years, we have refined our engagement practices and developed efficient frameworks and tools for operations, monitoring and control, reporting, QA and support, open-source policy, software security compliance, and certifications.

OFFSHORE TEAM

Composed of a full-time Scrum team dedicated to offshore operations, this model is ideal for the development of new modules or applications.

Scrum Team:

- Product Owner
- Technical Project Manager
- Six to nine Developers, including one Scrum Master and one Tech Lead/ Solutions Architect

HYBRID TEAM

This model works for a variety of requirements, including application services and the development of new modules. It is also ideal for knowledge sharing and nurturing a single team culture regardless of location.

Your inhouse resources supported by:

- Part-time Account Manager
- Six to nine Developers, including one Scrum Master and one Tech Lead

ON-DEMAND RESOURCES

Created to fill skill gaps based on the client's needs, this model is perfect to speed up the time-to-market of products and services as well as for leveraging specific or advanced expertise.

Augmented Team:

- Part-time Account Manager
- Specific expertise as required

OUR OFFICE LOCATIONS

CME US 📍

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Regional Offices

Argentina 📍
CME LATAM

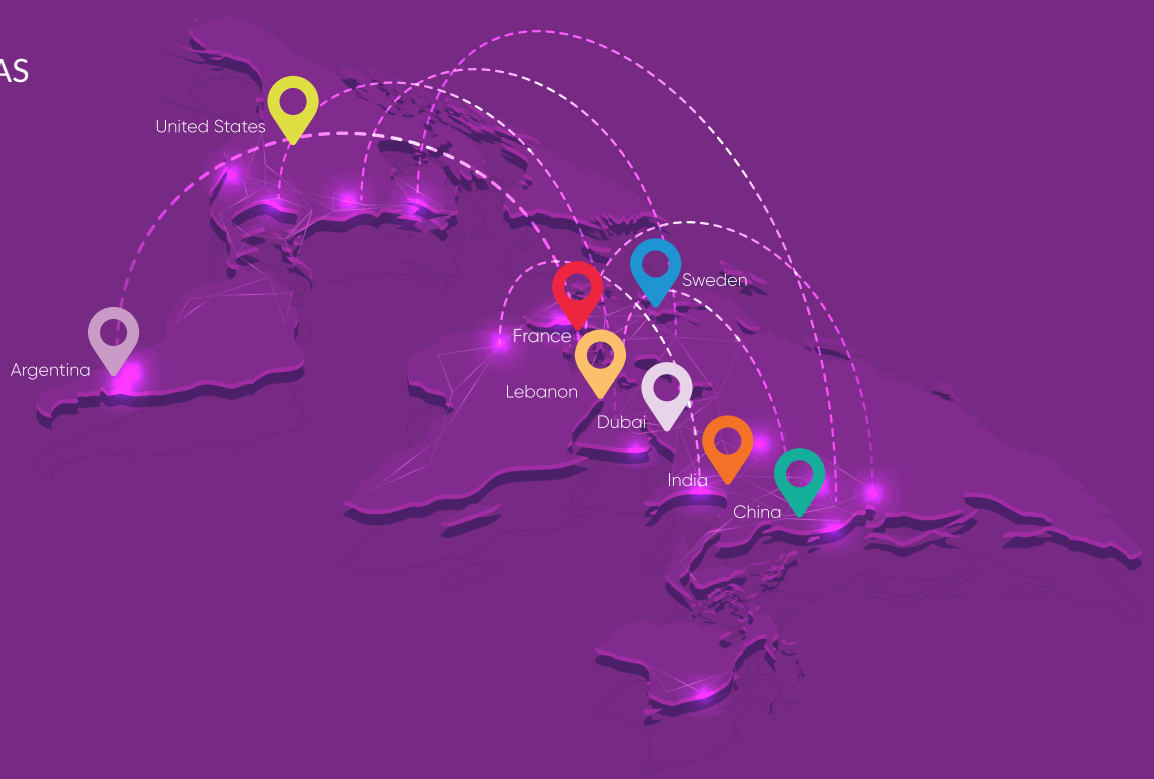
Sweden 📍
CME Solutions

United Arab Emirates 📍
CME FZ LLC

France 📍
CME France SAS

China 📍
CME Fareast

India 📍
Clifton Myers Enterprises
India Private Limited



Let's Talk

www.gotocme.com



We are a multinational technology consulting firm. We have helped over 100 clients worldwide, including top US Fortune 500 companies, to become and remain leaders in their fields.

We provide premium end-to-end tailor-made solutions and technology services across different disciplines, including Staff Augmentation, Custom Software Development, Smart Devices Engineering, Customer Experience, Internet of Things (IoT), Artificial Intelligence (AI), Data Management, and Process Automation.

We accelerate the digital transformation for businesses and corporations by developing scalable and forward-thinking projects to achieve operational excellence, improve customer engagement, and unlock new growth opportunities. Our proven track record of success spans across several industries, including Consumer Goods, Food, Education, Healthcare, Hospitality, Insurance, Market Research, Retail, Telecom and Utilities.

Our teams of highly skilled engineers, creative thinkers, and industry-specific experts from 8 locations across the globe delivered more than 250 innovative projects. To date, we have served over 80 million users while contributing to 8 US Patents.